

Nationwide Earns DALBAR Recognition For



# Customer Experience Excellence

Continuing a long history of delivering award-winning service across customer touchpoints



Highest tier of **Service Center Support** to Plan Participants for 6 years in a row



Ranked **#1** in DALBAR's review of **Mobile Websites** for Retirement Plan Providers for 6 consecutive years



**Nationwide Retirement Solutions** (nrsforu.com) and **Nationwide** (nationwide.com) Earned DALBAR's **Communication Seal** for the Plan Participant's **online experience** consistently since 2016

DALBAR, Inc. is the financial community's leading independent expert for evaluating, auditing and rating business practices, customer performance, product quality and service. DALBAR awards have been recognized as the mark of excellence in the financial community since 1976.



Nationwide and DALBAR are separate and non-affiliated companies.  
Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio.

Nationwide and the Nationwide N and Eagle are service marks of  
Nationwide Mutual Insurance Company © 2020 Nationwide

PNM-3144AO.4 (05/20)